

## 忘記密碼 / 解鎖賬戶

### Forgot Password / Unlock Account


如閣下忘記登入密碼或發覺賬戶已被鎖上，則可以先輸入登錄號碼（請參閱登入頁面上的指南“Login ID and 1<sup>st</sup> time login (Prudential)”），然後如下圖所示按“Forgot PIN”。重複首次登錄的步驟，則可以再次登錄閣下的中介人網上賬戶。

If you forget your password or your account is blocked, you can first enter your login ID (please refer to the guide “Login ID and 1st Time login (Prudential)” ) and click “**Forgot PIN**” as shown below. Repeat the steps for 1<sup>st</sup> time login and you can login your MPFI account again.

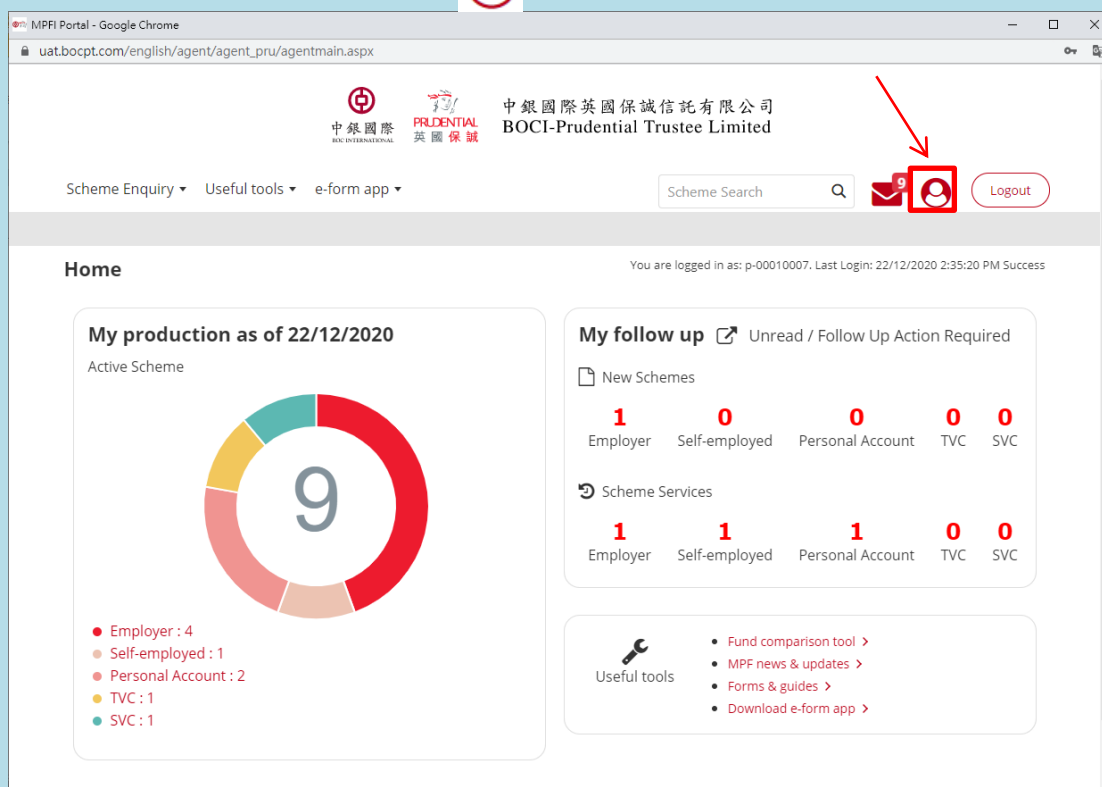


## 重設密碼(適用於保誠中介人)

### Reset Password (Prudential agents)

您可以登入中介人網上賬戶後，按  圖標更改您自己的密碼。


You can login the portal and click  icon to change your own password.



Home

You are logged in as: p-00010007. Last Login: 22/12/2020 2:35:20 PM Success

**My production as of 22/12/2020**  
Active Scheme



● Employer : 4  
● Self-employed : 1  
● Personal Account : 2  
● TVC : 1  
● SVC : 1

**My follow up** Unread / Follow Up Action Required

New Schemes

1	0	0	0	0
Employer	Self-employed	Personal Account	TVC	SVC

Scheme Services

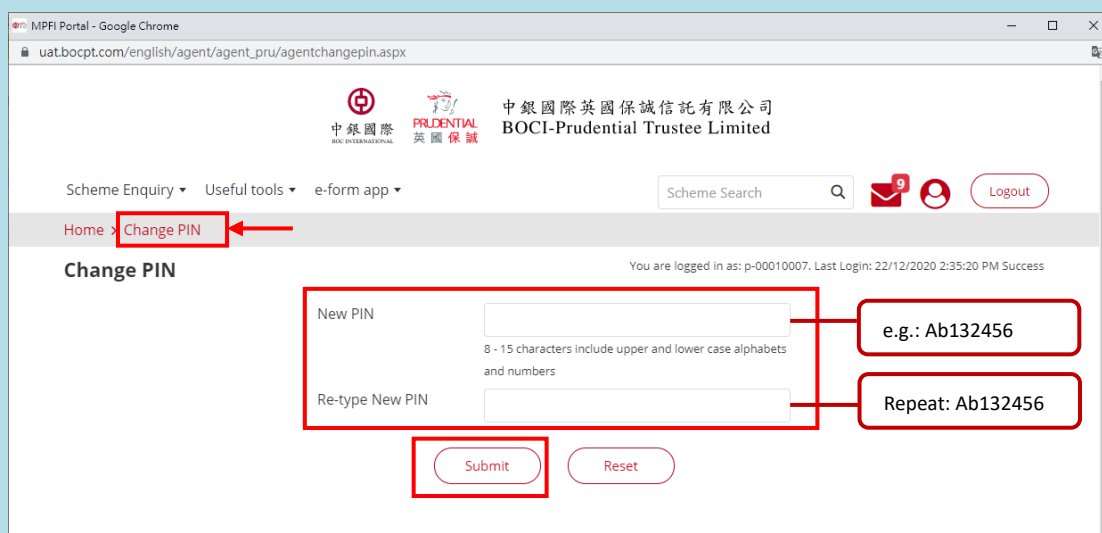
1	1	1	0	0
Employer	Self-employed	Personal Account	TVC	SVC

Useful tools

- Fund comparison tool >
- MPF news & updates >
- Forms & guides >
- Download e-form app >

重置密碼後，按 **Submit** 完成更改。

After resetting your password, click **Submit** to complete the change.



Home > **Change PIN**

**Change PIN**

You are logged in as: p-00010007. Last Login: 22/12/2020 2:35:20 PM Success

New PIN

8 - 15 characters include upper and lower case alphabets and numbers

Re-type New PIN

**Submit** **Reset**

e.g.: Ab132456

Repeat: Ab132456

## 重設密碼(適用於中銀人壽中介人)

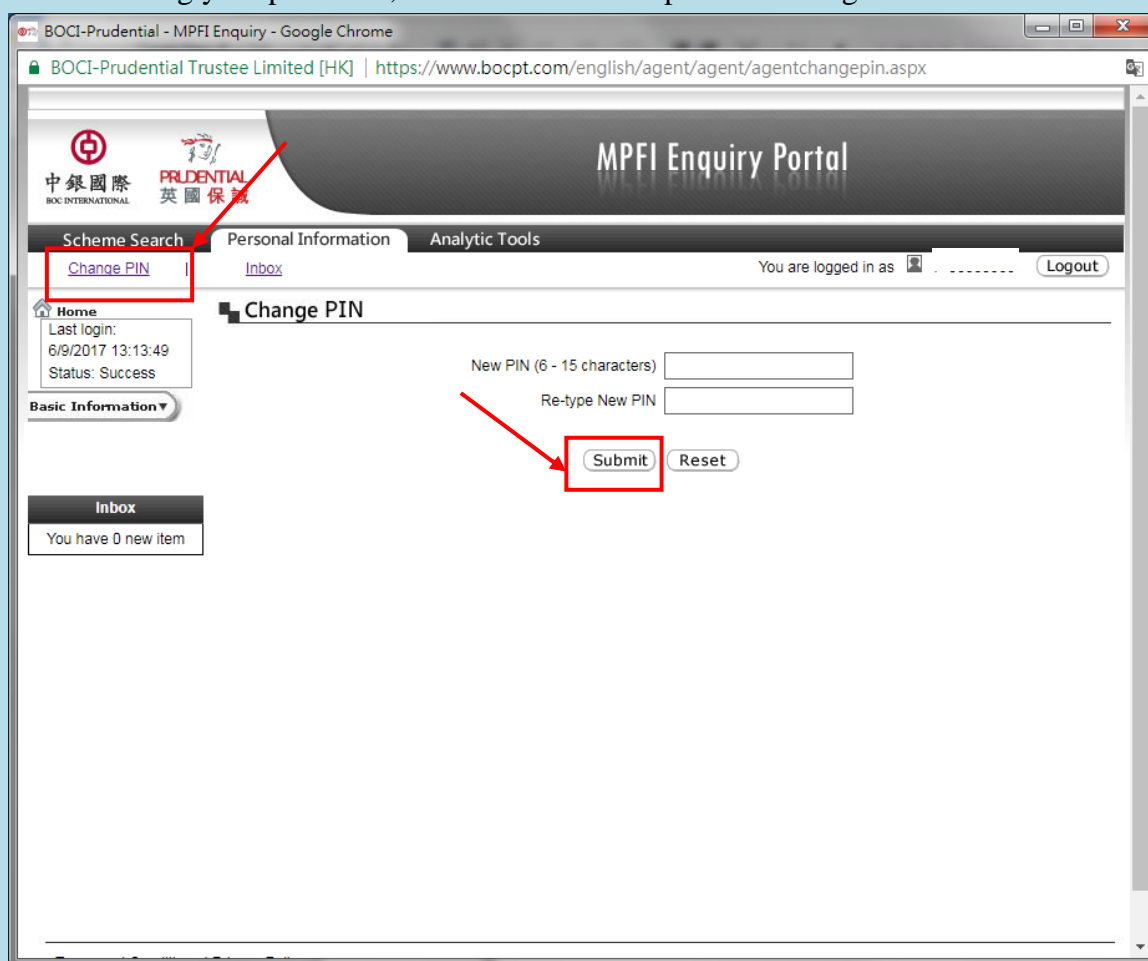
### Reset Password (BOCL agents)

您可以登入中介人網上賬戶後，進入 **Personal Information** 頁面更改您自己的密碼。

You can simply go to the tab “Personal Information” to change your own password.

重置密碼後，按 **Submit** 完成更改。

After resetting your password, click **Submit** to complete the change.



The screenshot displays the MPFI Enquiry Portal interface. At the top, the header includes the logos for BOC International and Prudential, along with the text 'MPFI Enquiry Portal'. Below the header, there are navigation tabs: 'Scheme Search', 'Personal Information', and 'Analytic Tools'. The 'Personal Information' tab is active, and a 'Change PIN' link is highlighted with a red box. The main content area is titled 'Change PIN' and contains two input fields: 'New PIN (6 - 15 characters)' and 'Re-type New PIN'. A 'Submit' button is highlighted with a red box, and a 'Reset' button is also visible. The left sidebar shows a 'Home' section with login details (Last login: 6/9/2017 13:13:49, Status: Success) and an 'Inbox' section with 'You have 0 new item'.