FAQ on changes of investment manager of My Choice Hong Kong Tracking Fund and its Index-tracking Collective Investment Scheme ("ITCIS")

1. What are the changes to the investment manager of My Choice Hong Kong Tracking Fund (and its ITCIS)?

   With effect from 20 September 2021, there will be changes made to the investment manager of My Choice Hong Kong Tracking Fund and its ITCIS. State Street Global Advisors Asia Limited ("SSgA"), the existing investment manager of the underlying ITCIS of My Choice Hong Kong Tracking Fund, will be replaced by CSOP Asset Management Limited ("CSOP"). My Choice Hong Kong Tracking Fund will invest in an ITCIS managed by CSOP ("New ITCIS") instead of its existing ITCIS.

2. When will be the Effective Day of the change?

   The Effective Day is 20 September 2021.

3. Why do you make such changes? Are there any benefits?

   We, as the Trustee, performed a review on the ITCISs available in the market with similar investment objective as that of the ITCIS managed by CSOP, and noted that the New ITCIS is achieving its investment objective by fully replicating the Hang Seng Index. Moreover, the new investment manager has the capability to manage the New ITCIS using the net asset value of the ITCIS rather than the secondary market price as traded on the Hong Kong Stock Exchange. Hence, the valuation of My Choice Hong Kong Tracking Fund would not be subjected to the supply and demand of units traded in the Hong Kong Stock Exchange.

4. Will the fund management fee increase accordingly and what is the level of management fee?

   No, the fund management fee will not increase, and the current level will remain unchanged at 0.70%.

5. Will it lead to suspension of dealings?

   No.

6. Will there be any special circumstance(s) which could cause my instruction regarding the affected investment fund submitted before the Effective Day to be not processed?

   If there is a typhoon signal No. 8 or above or a black rainstorm warning issued on or before the Effective Day, your instruction will not be processed on the same day and will be processed on the next dealing day.

7. How do the above changes affect my accrued benefits and account value?

   Such changes will NOT involve suspension of dealings, and the total value of each account affected will remain unchanged both before and after the changes. Such changes will not have any adverse impact on the interests of the members of the Scheme.

8. Will the investment unit be traded during the transition of management between the investment managers?

   No, investment unit will NOT be traded during the transition of management between the investment managers. The underlying ITCIS of My Choice Hong Kong Tracking Fund will be redeemed from the existing fund manager - SSgA and reinvested into the New ITCIS managed by the new investment manager - CSOP. However, the above-mentioned dealing of the underlying ITCIS does not involve the redemption and subscription of members' investment units.

9. If I currently hold units of the above-mentioned fund, and I no longer want to do so before the Effective Day of the above changes. What can I do?

   You can rebalance your existing investment portfolio and/ or change the investment portfolio for your future contributions into the rest of the constituent funds under the Scheme before 4pm on 17 September 2021. We will send you a confirmation statement of the transaction within one week upon successful completion of the instructions. The instructions referred to above can be submitted and delivered to us by one of the following methods:

   (i) logging into your online MPF account;
   (ii) accessing our interactive voice response system (IVRS) by calling (852) 2929 3366;
   (iii) mailing the completed "Change of Investment Instruction" to our Customer Service Centre at Suite 1507, 15/F, 1111 King's Road, Taikoo Shing, Hong Kong; or
   (iv) faxing the completed "Change of Investment Instruction" via our fax number (852) 2151 0999.

10. If I have MPF contribution arrangement which involve the selection or holding of “My Choice Hong Kong Tracking Fund”, how will you (the “Trustee”) handle it?

    There is no impact - it will be processed in accordance with the Trustee’s standard service pledge. However, if you hold fund units of “My Choice Hong Kong Tracking Fund” and intend to switch into the remaining constituent funds, please refer to the 9th Question for details.

11. If I have redemption arrangement which involve the selection or holding of “My Choice Hong Kong Tracking Fund”, how will you handle it?

    There is no impact - it will be processed in accordance with the Trustee's standard service pledge. However, if you hold fund units of "My Choice Hong Kong Tracking Fund" and intend to switch into the remaining constituent funds, please refer to the 9th Question for details.

12. Will there be any fees or charges incurred as a result of relevant subscription, fund switching/ rebalancing and/ or redemption transactions?

    No offer spread, bid spread, switching/ rebalancing fee or charge will be levied in respect of the above transactions.

13. What should a participating employer do if s/he wants to transfer from “My Choice MPF Scheme” to another MPF scheme?

    Please fill in the “Employer’s Request for Fund Transfer Form” and “Notice of Scheme Termination” and submit them to the new trustee. As the MPF transfer procedure takes time, please reserve sufficient time for mailing and processing of documents.

14. What should a participating scheme member do if s/he wants to transfer from “My Choice MPF Scheme” to another MPF scheme?

    Participating scheme members can fill in the corresponding transfer form and submit it to the new trustee based on the following circumstances. As the MPF transfer procedure takes time, please reserve sufficient time for mailing and processing of documents.

    Personal Account:
    If you want to consolidate multiple personal accounts into one account of your choice, please fill in the “Scheme Member’s Request For Account Consolidation Form” and submit it to the new trustee.

Personal Account/ Contribution account /Self-employed Person Account:
Please fill in the "Scheme Member's Request For Fund Transfer Form" and submit it to the new trustee.

Contribution Account under Current Employment:
Please fill in the "Employee Choice Arrangement ("ECA") - Transfer Election Form" and submit it to the new trustee.

Tax-deductible Voluntary Contributions Account:
Please fill in the "Scheme Member's Request for Transfer of Tax Deductible Voluntary Contributions (TVC)" and submit it to the new trustee.

15. Do I have to bear the expenses in proportion for the change of ITCIS Investment Manager?

No, participating employers and members under the Scheme will not bear any costs. All costs will be borne by us.

16. How can I obtain relevant information or details of the constituent funds under the Scheme?

Please refer to the Scheme Brochure for more information or details of the constituent funds under the Scheme. They can also be obtained by visiting our website: www.bocpt.com or calling our MPF Administration Hotline at 2929 3366.